

# Enhanced maintenance and support for your AT&T Content Delivery Network (ACDN) cloud security and enterprise solutions



**Security Optimization Assistance (SOA) from AT&T provides a people-driven approach that uses human intelligence to respond to evolving threats, offset risk, and keep your business protected.**

Many organizations find it challenging to hire, train, and retain security experts to maintain their web security. Security Optimization Assistance is an ongoing maintenance service designed to help you maximize protection through ACDN cloud security and

enterprise products and help you keep up with evolving security landscapes and business priorities. To support your security strategy, the service utilizes periodic reviews and security configuration assistance from an aligned ACDN security solutions expert.

## Potential Benefits

- Mitigate business risks and improve end-user confidence by keeping website defense and security configurations in sync with attack sophistication, changing business needs, and the evolving security landscape
- Extract maximum value from your ACDN cloud security investment by leveraging best-practice implementations, maintenance, and adoption of advanced features
- Gain access to a designated expert with unique ACDN product expertise and an understanding of your setup and business priorities
- Reduce the operational cost of hiring and retaining in-house experts by leveraging the ACDN security services team
- Streamline web security operations with flexibility to use the service for multiple ACDN cloud security and enterprise solutions

## Key components of ACDN Security Optimization Assistance

- **Named ACDN security expert.** ACDN SOA gives you access to a designated ACDN security expert who understands your business and ACDN security configuration. Working within the context of your business, the expert provides analysis and recommendations based on your specific needs. Your ACDN security expert will assist with onboarding, ongoing maintenance, and consultation for the ACDN cloud security and enterprise solutions.
- **Technical security reviews.** ACDN SOA provides periodic technical security reviews, including a comprehensive analysis of your cloud security configurations, and recommendations for configuration updates and adoption of enhanced website defenses.
- **Security configuration assistance.** ACDN SOA gives you ongoing access to a team of security experts. They provide consultative support, optimization recommendations, troubleshooting, and training.

## Deliverables of ACDN Security Optimization Assistance

### Highlights of technical security review

- Traffic review
- Reviews and recommendations to optimize configurations
- Incident/alert review

### Examples of security configuration assistance

- Implementation of recommendations from technical security reviews
- Ongoing updates and optimization to customer products

### Why AT&T

By combining the visibility and control of our network with threat intelligence and response expertise, we are able to help customers quickly detect threats and minimize the effect of attacks by providing highly secure services that help to protect what is most important to them.

To learn more about Security Optimization Assistance (SOA) from AT&T Content Delivery Network Service, contact your account team or visit [att.com/cdn](https://att.com/cdn) and have us contact you with more information.