

MailMarshal Service Provider Edition

Complete email protection, purpose-built for service providers.

Broadening your portfolio with email security should be a business enabler that easily fits into your operating processes. LevelBlue MailMarshal for Service Providers is an end-to-end service to help grow your business.

Overview

Built on the award-winning LevelBlue MailMarshal, LevelBlue SPE was designed from the ground up for service provider environments to help you manage your common business issues such as administration, policy management, provisioning and workflow.

LevelBlue SPE provides anti-spam, anti-virus, content and compliance management, and encryption services within a centrally managed, highly scalable architecture that empowers you

- Gain significant recurring revenue stream through subscription business model
- Modular service options and flexible pricing plans
- Purpose-built architecture, featuring multi-tenancy, scalability and redundancy
- Simplified administration and provisioning to manage your customer engagements
- Easily adapt and manage based on your and your customer's business requirements

Multi-tenancy, scalability and redundancy

LevelBlue SPE is purpose-built to meet the needs of even the largest service provider environments. Management, reporting and configuration are multi-tenant and capable of administering thousands of different customers across multiple nodes within a single LevelBlue SPE installation – all linked together and managed from the Array Manager.

LevelBlue SPE features a highly scalable architecture that is currently used in environments supporting hundreds of thousands of users. It is also redundant by design. Email processing nodes can be connected in load-balanced, redundant arrays ensuring always-on availability while allowing for maintenance and support.

Benefits

- **Purpose-built for service providers:** multi-tenancy, scalability and redundancy that meets the needs of even the largest service provider environments
- **Adapt and manage to your needs:** provide the exact service your customers require – you decide exactly what can and cannot be done based on your business needs
- **Ensured service level commitments:** supports even the most stringent service level agreements for uptime, spam and virus detection

Adapt and manage based on your needs

Unlike other solutions, LevelBlue SPE provides unmatched flexibility and granularity that empowers you to provide the exact service your customers require. You define the service and service levels that meet your requirements, allowing you to fully align with your customer's needs. Need a special policy for just one customer? No problem with LevelBlue SPE because you decide what can or cannot be done.

Extensive service offerings

With LevelBlue SPE you can offer your customers a range of email security services that can be tailored according to your requirements, including:

- Email security (anti-spam and anti-virus)
- Content security
- Encryption

Simplified administration and provisioning

LevelBlue SPE is a true managed solution for deployment in large, multi-server environments, making it easy to manage policies, user accounts and messages spread across multiple servers – all simplified with a centralized management console.

Comprehensive logging assists with diagnostics and troubleshooting while administrative auditing provides tracking of who has made changes, when the changes were made, and what was changed. Billing and accounting systems can be integrated through exporting of report and log records. LevelBlue SPE also provides an API for full integration with external applications, such as those for billing and provisioning new customers.

Flexible and comprehensive reporting

LevelBlue SPE provides extensive reporting capabilities for you and your customers. You can easily schedule automatic generation of reports or run reports on demand, and reports can cover a range of criteria, including bandwidth usage, cost apportioning, triggered rules and reports by domain, customer, customer group or department.

Service-level commitments

LevelBlue understands that you want to offer the highest levels of assurance and reliability to your customers. LevelBlue SPE is capable of supporting even the most stringent service level agreements, including:

- **Uptime:** LevelBlue SPE architecture can achieve network uptimes of 99.999%
- **Spam Filtering:** LevelBlue SPE can achieve spam blocking rates of 99.97% or better with a false positive rate of 0.001%
- **Virus Blocking:** LevelBlue SPE can use a range of scanners to deliver 100% detection of known viruses, plus security policies can quickly be implemented to block new virus outbreaks before scanners are updated

"The deployment of LevelBlue MailMarshal for Service Providers has proved to be popular with our current clients and strengthens our offering to new customers. It has proven to be an attractive and compelling offering that has positively supported us in recruiting new customers."

– Topsec Technology