

LevelB/ue



PARTNER STORIES / LEGION CYBERWORKS + ACCUDOC

# Simplifying Security and Rapid Response for Healthcare Providers

## Overview

AccuDoc, a leading healthcare technology company specializing in patient communications and medical records, relies on a robust cybersecurity strategy to safeguard sensitive data. In 2018, when a serious cybersecurity incident threatened to disrupt their operations, they turned to Legion Cyberworks and its strategic partner, LevelBlue. Legion Cyberworks, an MSSP specializing in security for small and mid-sized businesses, partnered with LevelBlue to provide comprehensive, real-time threat detection and response. This collaboration allowed AccuDoc to mitigate the threat quickly, secure their environment, and prevent future attacks.

"Having a trusted partner like Legion Cyberworks backed by LevelBlue's seamless detection and response capabilities made all the difference during a critical time for our business. They simplified a complex and high-stress situation, allowing us to focus on serving our customers instead of scrambling to contain the breach. Their transparency and support were invaluable."



**Robb Cass**  
President of AccuDoc

## Challenge

AccuDoc faced a significant security breach due to a misconfiguration by a third-party vendor. The incident resulted in unauthorized access to their systems, which could have jeopardized critical patient information. With internal IT resources stretched thin and no clear visibility into the root cause of the issue, AccuDoc required immediate incident response support to contain and eradicate the threat.

## Solution

Leveraging its longstanding partnership, AccuDoc turned to Legion Cyberworks to contain the incident. Legion Cyberworks needed a comprehensive security solution to monitor for any malicious activity by the threat actor. The MSSP chose LevelBlue's Unified Security Management (USM) Anywhere platform, which provided AccuDoc with centralized visibility and automated threat response capabilities and allowed Legion's team to work seamlessly with federal authorities and AccuDoc's legal counsel. The LevelBlue platform's advanced correlation and log ingestion capabilities simplified incident management, ensuring the team had full transparency and control during a critical time.

## Key Solutions Delivered

- **LevelBlue Unified Security Management (USM) Anywhere** for comprehensive monitoring and rapid incident detection.
- **Enhanced Log Ingestion and Anomaly Detection** for greater visibility across all systems.

## Outcome

AccuDoc successfully mitigated the attack with no impact on patient data or service disruption. By leveraging LevelBlue's advanced capabilities, Legion provided AccuDoc with an end-to-end solution that simplified ongoing security management and improved their overall cybersecurity posture. The experience reinforced AccuDoc's trust in Legion's expertise and demonstrated how Legion's strategic partnership with LevelBlue enabled proactive security management, even during unforeseen events.

# About LevelBlue

We simplify cybersecurity through award-winning managed security services, experienced strategic consulting, threat intelligence and renowned research. Our team is a seamless extension of yours, providing transparency and visibility into security posture and continuously working to strengthen it.

We harness security data from numerous sources and enrich it with artificial intelligence to deliver real-time threat intelligence. This enables more accurate and precise decision making. With a large, always-on global presence, LevelBlue sets the standard for cybersecurity today and tomorrow. We easily and effectively manage risk, so you can focus on your business.

**Cybersecurity. Simplified.**

**Contact us to learn more, or speak with your LevelBlue sales representative.**